



Asure ID[®] 2009 Card Personalization Software

Frequently Asked Questions

► What is Asure ID 2009?

Asure ID 2009 is a complete line of card personalization software that is simple to learn and is loaded with useful features to improve the issuance and management of photo ID credentials for any type or size of organization.

► How are the features broken out per edition?

- **Solo™**: Entry-level card personalization software that provides simplified processes for card design; a configurable data entry center for quick, no-nonsense card production; basic database functionality to save records along with dual-sided printing capabilities.
- **Express™**: Popular card personalization software with advanced, yet intuitive, card design processes; a configurable data entry center for quick, no-nonsense card production; batch and sheet printing capabilities, as well as basic external database connectivity which allows for real time data exchange.
- **Enterprise™**: Networkable card personalization software allows multiple workstations to share a common database. Advanced, yet intuitive, card design processes; a configurable data entry center for quick, no-nonsense card production and batch and sheet printing capabilities. Database connectivity is enhanced with the support of a variety of database types, as well as the ability to Live Link™ with external database for real time data exchange.
- **Exchange™**: Networkable card personalization software allows multiple workstations to share a common database. Advanced, yet intuitive, card design processes; a configurable data entry center for quick, no-nonsense card production and batch and sheet printing capabilities. Database connectivity is enhanced with the support of a variety of database types, as well as the ability to Live Link with multiple external databases for real time data exchange. Advanced smart card functionality is supported by the iDIRECTOR™ encoding and management module.

► What is the major change from Asure ID v5.x to Asure ID 2009?

Asure ID 2009 is a complete rethinking of the most effective ways to design and produce personalized IDs. The software incorporates thoroughly researched new tools and best practices for users, and then is built on the Microsoft .NET technology platform for stability and interoperability. Asure ID 2009 has a completely redesigned user interface that utilizes a Microsoft® Ribbon-like control. This control organizes like commands in logical groups that are arranged onto tabs for specific functionality. This up-to-date arrangement puts each command no more than two clicks away, making creation of new card templates and data entry easier than ever before.

► What other features and capabilities are new in Asure ID 2009?

- The new Live Link wizard provides a fast and easy way to connect to external data sources.
- The redesigned interface makes the deployment of smart cards easier than ever.
- Simplified processes make it easier to capture and import photos and signatures.
- A configurable data entry center allows for greater control when entering data for a single record or a group of records.

► Will free trial versions of Asure ID 2009 be made available?

Yes. Free 30-day trial versions of Solo, Express, Enterprise and Exchange software will be available for download from www.hidcorp.com/downloads.



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▶ **What is the pricing for Asure ID 2009?**

The MSRP for the Asure ID 2009 editions are as follows:

- Solo \$250 USD
- Express \$850 USD
- Enterprise \$1,750 USD
- Exchange \$2,850 USD

▶ **What are the upgrade options for customers who purchased Asure ID v5.x?**

End users providing an invoice with a date of sale three months or less from the release of Asure ID 2009 will receive a copy of the software at no charge. Note: This no-charge upgrade is only available to customers who have purchased Asure ID software. It will not be available to customers who received bundled or a no-charge copy of the Asure ID software.

Customers who purchased Asure ID v5.x beyond the three-month free upgrade timeframe will be eligible for special upgrade pricing.

▶ **When will HID start shipping Asure ID 2009?**

Asure ID 2009 will start shipping mid November 2008.

▶ **From which channel will Asure ID 2009 software be available for purchase?**

Asure ID 2009 will be available through the HID Global – Secure Issuance Channel.

▶ **Which smart card technologies are supported by Asure ID Exchange 2009?**

The initial release of Asure ID 2009 will support the following smart card technologies:

Proximity

- Retrieve both the Site Code and Card Number and place it into a field within the Asure ID database.

iCLASS[®]

- Retrieve the Card Serial Number and place it into a field within the Asure ID database.
- Retrieve both the Site Code and Card Number and place it into a field within the Asure ID database. (Note: This functionality is only available when using HID-programmed iCLASS cards.)
- Write data from the Asure ID database into a selectable memory area with an iCLASS card.

▶ **Which printers and peripherals does Asure ID 2009 support?**

Asure ID will continue to support both Fargo[®] and non-Fargo card printers as well as other peripherals including cameras, signature pads and TWAIN interface software.

▶ **Is Asure ID 2009 Microsoft Windows Vista[®] compliant?**

Yes. Asure ID 2009 is compliant with Microsoft Windows Vista.

▶ **Will a Software Development Kit (SDK) be available for Asure ID 2009?**

Yes. A SDK will be made available shortly after the initial release of Asure ID 2009.

▶ **What languages are supported by Asure ID version 2009?**



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The initial release will support the following languages:

- English
- Spanish
- French
- German

► **Will Asure ID® v5.x database information and card templates import into Asure ID 2009?**

Yes. There are mechanisms in Asure ID® 2009 to import both the database information and card templates from Asure ID v5.x.

► **Will Asure ID v4.x database information and card templates import into Asure ID 2009?**

No. There is not a direct upgrade path for this scenario. Asure ID v4.x customers must first upgrade to Asure ID v5.x, and then they can upgrade to Asure ID 2009.